

## **HEALTH OVERVIEW AND SCRUTINY COMMITTEE**

### **Work Programme from June 2013**

**Please note that the work programme is a 'live' document and subject to change at short notice.**

*The order in which items are listed at this stage may not reflect the order they subsequently appear on the agenda / are dealt with at the scrutiny meeting.*

**All Meetings start at 7pm in the Civic Offices, Shute End, Wokingham, unless otherwise stated.**

DATE OF MEETING	ITEMS	PURPOSE OF REPORT AND REASON FOR CONSIDERATION	REPORTING OFFICER AND OFFICER CONTACT	COMMENTS
Monday 24 March 2014	Dementia Care	To receive an update on dementia care within the Borough	CCG – Dr Croft	
	Update from Health and Wellbeing Board	To inform HOSC of the work of the HWB		
	Update on site visits	To inform Committee on site visits undertaken	HOSC	
	Performance Outcomes Report	To monitor performance	CCG	
	Healthwatch Update	Standing item	Healthwatch	
	Health Consultation Report	Standing item	Democratic Services	

Items also be considered:

- **Healthwatch Wokingham Borough Annual Report**
- **Ambulance queuing and bed blocking**
- **Draft Quality Accounts**
  - Berkshire Healthcare Foundation Trust – David Cahill
  - Royal Berkshire Hospital – Dr Hester Wain
  - South Central Ambulance Trust – Duncan Burke

**ITEMS FOR REVIEW REFERRED FROM THE OVERVIEW AND SCRUTINY MANAGEMENT COMMITTEE FOR 2013/14**

<b>DATE OF MEETINGS</b>	<b>ITEM</b>	<b>PURPOSE OF REVIEW</b>	<b>REASON FOR CONSIDERATION</b>	<b>RESPONSIBLE OFFICER / CONTACT OFFICER</b>
<b>Task and Finish Group established 29.07.13</b>	<b>Meals on Wheels</b>	It was felt that a review might look at possible ways of improving the take up of the service so that the unit cost of provision would decrease and that the quality of meals might be one issue that could be looked at as part of this.	Referred to the Committee by the OSMC	Kevin Jacob

**HEALTH OVERVIEW AND SCRUTINY COMMITTEE  
TRACKING NOTE 2013/14**

<b>ITEM NO.</b>	<b>ITEM/SUBJECT</b>	<b>OFFICER RESPONSIBLE</b>	<b>DATE OF MEETING</b>	<b>DUE DATE</b>	<b>COMMENTS</b>	<b>RESPONSE</b>
1.	<p><b>MINUTE 68 LINK UPDATE</b></p> <ul style="list-style-type: none"> <li>That the Dental Patient Information project report be circulated to Members once it had been approved by the Dental Commissioning Group.</li> </ul>	Tony Lloyd	22.01.13	When document available	Completed	
2.	<p><b>MINUTE 78 YOUR LOCAL ACCOUNT – ANNUAL REPORT FOR ADULT SOCIAL CARE 2011/12-2012/13</b></p> <ul style="list-style-type: none"> <li>The Committee was disappointed that it had not been consulted regarding the first 'Your Local Account' and requested that they be involved at the consultation stage for the next edition.</li> <li>The Committee questioned whether the increase in the number of Children under 18 recorded in the report was correct. Mike Wooldridge agreed to review this.</li> </ul>	Mike Wooldridge	26.03.13	August/September 2013  As soon as possible	Completed	
3.	<p><b>MINUTE 1 - MINUTES</b></p> <ul style="list-style-type: none"> <li>Malcolm Richards commented that car parking fees at the Royal Berkshire Hospital had increased and questioned whether the hospital received any of the parking fees.</li> </ul>	Madeleine Shopland	29.07.13	As soon as possible	Completed – response received 02.08.13	
4.	<p><b>MINUTE 9 - CARE QUALITY COMMISSION</b></p> <ul style="list-style-type: none"> <li>The Committee asked that it receive an update in six months [on the work</li> </ul>	Tracey Halladay, Compliance Manager - CQC	29.07.13	20.01.14		

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	of the CQC in the Wokingham Borough].	South (Central)				
5.	<b>MINUTE 11 - WOKINGHAM CLINICAL COMMISSIONING GROUP PERFORMANCE OUTCOMES REPORT JUNE 2013</b> <ul style="list-style-type: none"> <li>The Committee asked that a representative from Wokingham Clinical Commissioning Group be invited to the September meeting to provide information on what was being done to improve the performance of these targets. ['Referral to Treatment (RTT) within 18 Weeks' and 'Ambulance Handover Delays']</li> </ul>	CCG	29.07.13	11.09.13	Information contained in August performance report	
6.	<b>MINUTE 21 - UPDATE ON NHS 111</b> <ul style="list-style-type: none"> <li>Tim Holton went on to ask how people could complain if they wished. People could write, email or phone SCAS.</li> <li>Tim Holton questioned whether the Committee could receive monthly figures which were sent to the Board. John Nichols agreed that this information could be provided.</li> </ul>	SCAS	11.09.13	As soon as possible  Ongoing	Completed - Link to feedback form circulated to Committee	
7.	<b>MINUTE 22 - '7 DAY WORKING' – STROKE SERVICES</b> <ul style="list-style-type: none"> <li>A member of the public asked what proportion of patients who had a stroke, received thrombolysis (clot busting drug). Mandy Claridge</li> </ul>	RBH	11.09.13	As soon as possible	Completed -response received 12.09.13	Royal Berkshire consistently achieve above 21% of all ischaemic (clot type) strokes being thrombolysed, (receive clot busting drug) The Trust is meeting international levels

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	agreed to feed back.					of achievement, the expected level nationally is above 15%.
8.	<b>MINUTE 23 - HEALTHWATCH UPDATE</b> <ul style="list-style-type: none"> <li>Members asked that they receive an update on Healthwatch Wokingham's '90 day programme' and information regarding the volume of calls the Healthwatch helpline had received, at its next meeting in November.</li> </ul>	<b>Healthwatch Wokingham</b>	<b>11.09.13</b>	<b>25.11.13</b>	<b>Completed</b>	
9.	<b>MINUTE 24 - WOKINGHAM CLINICAL COMMISSIONING GROUP PERFORMANCE OUTCOMES REPORT AUGUST 2013</b> <ul style="list-style-type: none"> <li>With regards to 'Diabetes 9 care processes', Kay Gilder expressed concern that this indicator was showing as red. A local data extract in July of the diabetes 9 care process performance for the 12 months up to the end of June had showed that Wokingham CCG had achieved 25.3% for patients with diabetes receiving all 9 care processes. Members asked whether this was low. It had been identified that the main issues had been with the urine albumin test and retinal screening and that both of these issues related to coding. Members questioned whether any reasons for the</li> </ul>	<b>CCG</b>	<b>11.09.13</b>	<b>25.11.13</b>		

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	<p>underperformance of the indicator, other than coding issues, had been identified.</p> <ul style="list-style-type: none"> <li>Wokingham CCG had 3 Clostridium Difficile cases reported during June 2013 against a trajectory of 3 for the month. Sam Rahmouni asked whether these had occurred at a single site.</li> <li>Members requested that the South Central Ambulance Service NHS Foundation Trust be invited to its next meeting to explain why the 'Ambulance handover and crew clear delays' and the 'Ambulance Response Times' targets were not being achieved and what action was being taken to improve matters.</li> </ul>	<b>SCAS</b>			<b>Completed</b>	
10.	<p><b>MINUTE 28 - WORK PROGRAMME 2013/14</b></p> <ul style="list-style-type: none"> <li>The Committee would request an update on its work, from the Health and Wellbeing Board, at the November meeting.</li> <li>At the Committee's previous meeting, the Chairman of the Health and Wellbeing Board had suggested that Members may wish to visit Beeches Manor, extra care housing for those with dementia. The Committee would be considering dementia care at its January meeting and felt that a site visit around that time would provide a picture of some of the facilities available to those with dementia.</li> </ul>	<b>Health &amp; Wellbeing Board</b>  <b>Democratic Services</b>	<b>11.09.13</b>	<b>25.11.13</b>  <b>January</b>	<b>Deferred to March 2014 meeting</b>	

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	<ul style="list-style-type: none"> <li>The Committee agreed to consider a report at its November meeting regarding the implications of the Francis Report for scrutiny.</li> <li>It was agreed that an update on NHS Health Checks, which were now commissioned by Public Health, be requested for the Committee's January meeting.</li> </ul>	<p><b>Democratic Services</b></p> <p><b>Public Health</b></p>		<p><b>25.11.13</b></p> <p><b>20.01.13</b></p>	<p><b>Completed</b></p>	
11.	<p><b>MINUTE 36 - UPDATE ON ADULT SOCIAL CARE/ OPTALIS STAFF TRAINING</b></p> <ul style="list-style-type: none"> <li>The Committee asked that it receive a further update on the training in 6 months' time.</li> <li>It was agreed that a small number of Members would undertake a site visit to one of the care homes in question.</li> </ul>	<p><b>Optalis (Mette Le Jakobsen)</b></p> <p><b>Councillor Sleight</b></p>	25.11.13	May 2014		
12.	<p><b>MINUTE 37 - POTENTIAL IMPLICATIONS OF THE FRANCIS REPORT FOR THE HEALTH OVERVIEW AND SCRUTINY COMMITTEE</b></p> <ul style="list-style-type: none"> <li>A Working Group be established to look at the next steps the Committee may wish to take in response to the recommendations and lessons from the Francis report on the Mid Staffordshire NHS Trust and report back to a future Committee meeting.</li> </ul>	HOSC	25.11.13	Ongoing		



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13.	<p><b>MINUTE 39 - WOKINGHAM CLINICAL COMMISSIONING GROUP PERFORMANCE OUTCOMES REPORT OCTOBER 2013</b></p> <ul style="list-style-type: none"> <li>Members asked for more information regarding the 'Cancer Wait Times' target which was showing as red.</li> <li>Members expressed concern that the 'Trolley waits over 12 hours in A&amp;E' was showing as red and requested further information.</li> </ul>	CCG	25.11.13		Completed	
14.	<p><b>MINUTE 41 - WORK PROGRAMME 2013/14</b></p> <ul style="list-style-type: none"> <li>Following the presentation from the South Central Ambulance Services, the Chairman asked whether Members were assured that action was being taken to improve targets. Members agreed that it was important to continue to monitor this area. Ian Pittock commented that coordination between the commissioners, the Ambulance Trust and the Hospitals was important and suggested that the Committee may wish to look at the whole system holistically. It was proposed that consideration be given to inviting the commissioners, the ambulance service and representatives from the Royal Berkshire Hospital to the Committee's March meeting to further explain and give their views on the delays in ambulance delays.</li> <li>It was noted that the first four reports from the [CQC's] new hospital</li> </ul>		25.11.13	24.03.13	Completed	

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	inspections regime had been published. These would be circulated to the Committee.			Following meeting		